



Pelco Software Upgrade Plan

Helping you protect your investments

The Pelco Software Upgrade Plan (SUP) offers optimal protection for your Pelco VideoXpert software in the form of single or three-year upgrade plans. This ensures customers always have timely access to the newest capabilities and services throughout the life of your plan.

Why choose a Software Upgrade Plan?



Protect system investment

Future-proof your Pelco video security system with upgrades to the latest versions of VideoXpert for the life of your plan. Have peace of mind that your system is fully operational with the latest security enhancements and option to migrate to Avigilon Unity Video 8.



Cost-certainty

One or three-year plans offer all the predictability and zero surprises over the life of your plan, reducing budgetary challenges for your security investments (current MSRP: VX-PRO SUP 1 Year = \$26, VX-PRO SUP 3 Year = \$64, VX-ENT SUP 1 Year = \$45, VX-ENT SUP 3 Year = \$112 per camera channel).



Timely access to new features

The Software Upgrade Plan offers you a direct, hassle-free path to upgrade to the latest version of VideoXpert or to migrate to Avigilon Unity Video 8, ensuring you have continued access to system improvements including security patches, bugs fixes, validated support for new Pelco cameras, and the option to migrate to Avigilon Unity Video 8.



Migrate on your time

Not ready to migrate to Unity Video now? No problem. With an active SUP, we'll have you covered when the time is right for you.

What plans are available?

1-Year	3-Years
All plans include:	
✓ Eligibility to migrate your existing VMS to Avigilon Unity Video	
✓ Once a SUP is purchased, activate on your own time	

Part Number	Description
E1-1C-SUP1	VideoXpert Enterprise, one (1) year software upgrade for one (1) channel.
E1-1C-SUP3	VideoXpert Enterprise, three (3) year software upgrade for one (1) channel.
VXP-SUP-1Y	VideoXpert Professional, one (1) year software upgrade for one (1) channel.
VXP-SUP-3Y	VideoXpert Professional, three (3) year software upgrade for one (1) channel.

For more information, [connect with our team of experts](#) today.

